**\*NearWorker\***

**Problem :** Only on metro city.

**Solution :** To reach in a village area.

**NearWorker-**order from customer(people).

**Abstract:**

* Where have a repair and installing work is there house or office.
* We get the order from customer(people) then clear the problem through the application

**Types of users:**

1. Working professionals

2. Customers(people)

3. Admin

**Modules:**

**1. Professional Module:**

\* The Working Professionals has to register themselves to get an insight about NearWorker.

\* The Working Professionals has to select the types of memberships available with us.

\* The Working Professionals can't tie up with NearWorker Customers(people)

\* After selecting suitable membership they will be redirected towards the payment page.

\* The Working Professionals makes the payment to become a member of NearWorker.

\* A Profile will be created for the Working Professionals.

\* There will be an option provided to stop the services with NearWorker.

\* But, Membership amount will be not refund.

\* The Working Professionals can propose their name,set a profile picture and experience about them.

\* The Working Professionals will be enable for his our sutable time.

\* Working Professionals will be enabled to interact with NearWorker.

\* Working Professionals will be enabled with a chat to interact with customers(people).

**2.Customer Module:**

\* Customers(people) has to register our mobile number.

\* Customers(people) to register our details.

\* Customers(people) can intract with customer care through NearWorker.

\* Customers(people) can rise any complaint for working professionals.

\* Customers(people) to fill the review our work.

\* Customer(people) can pay through only online method(net banking,UPI,credit and debit cards).

**3.Admin Module:**

\* we get the booking order process to the Working Professionals.

\* Depending upon the membership and Rating we give the first priority

\* Any report get from customer side we analysis the report and we take action through legally(unwanted issuse) .

\* we are monitoring the Customer and Working Professionals.

**Functionalities:-**

**Workflow:**

**Professional Module:**

1.regester/signup-> get otp->conform otp->hide password->captche

2.login / sign in-> get otp->conform otp->hide password->captche

3.forgot pass word->get otp->conform otp->change password

4.membership change button

5.prifile button(update)

6.new order button

7.history button

**Customer Module:**

1.regester/signup-> get otp->conform otp->hide password->captche

2.login / sign in-> get otp->conform otp->hide password->captche

3.forgot pass word->get otp->conform otp->change password

4.booking option button.

5.booking cancel button

6.rating and review (feedback)

7.payment link

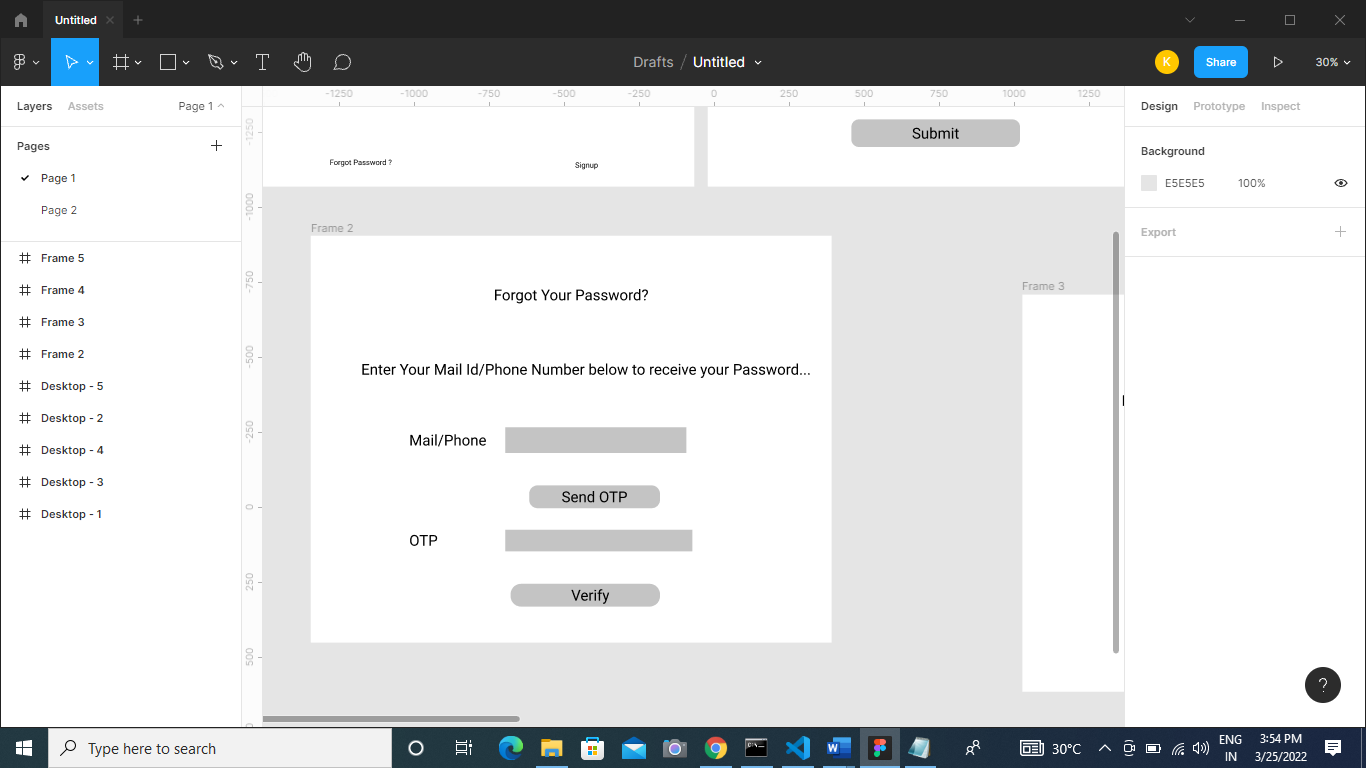
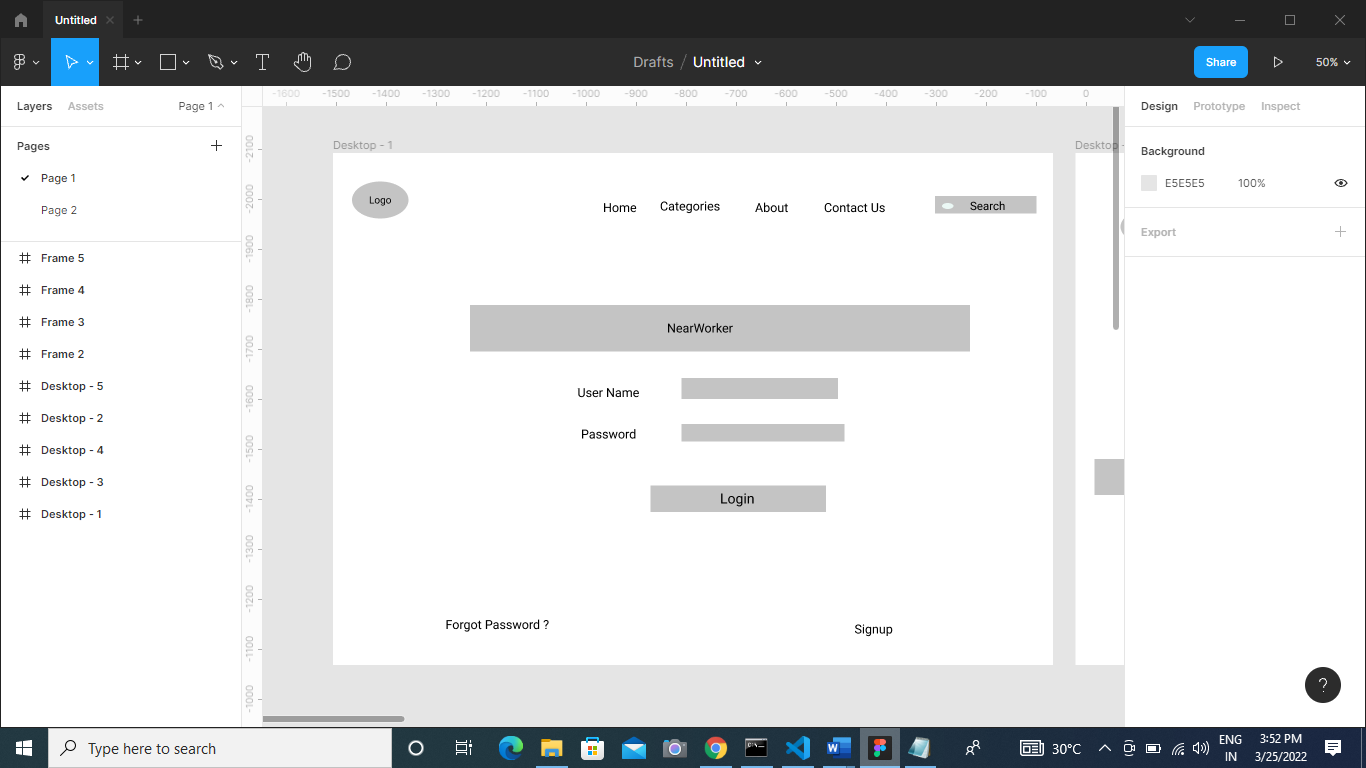
**Admin Module:**

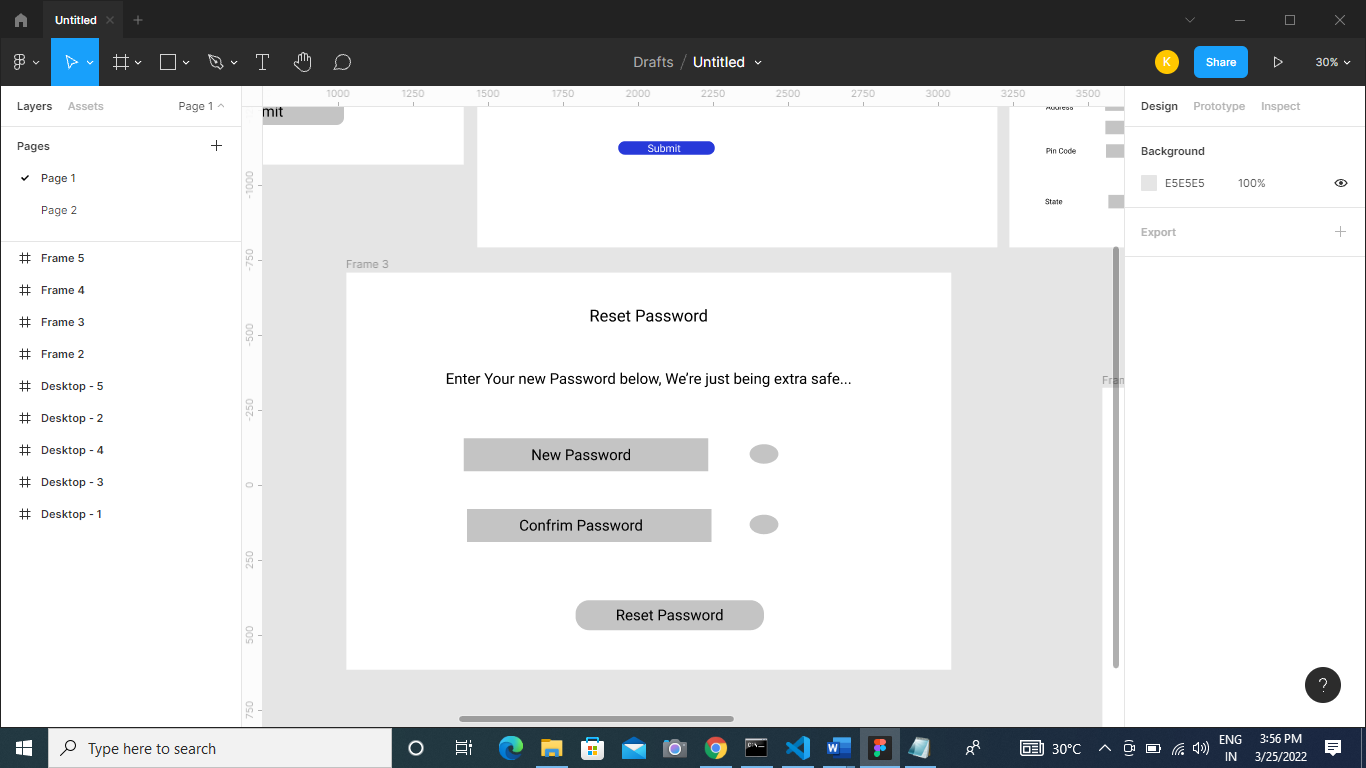
1.verification call

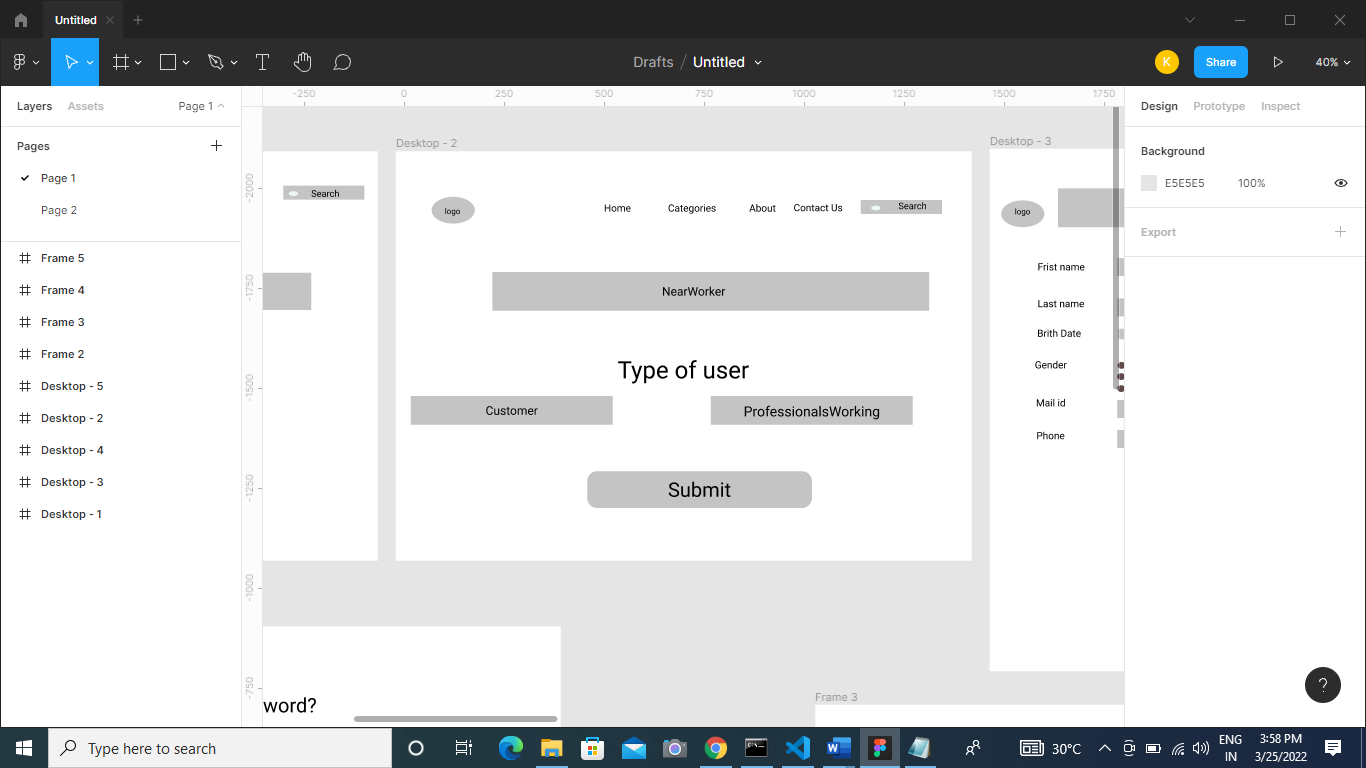
2.Process button

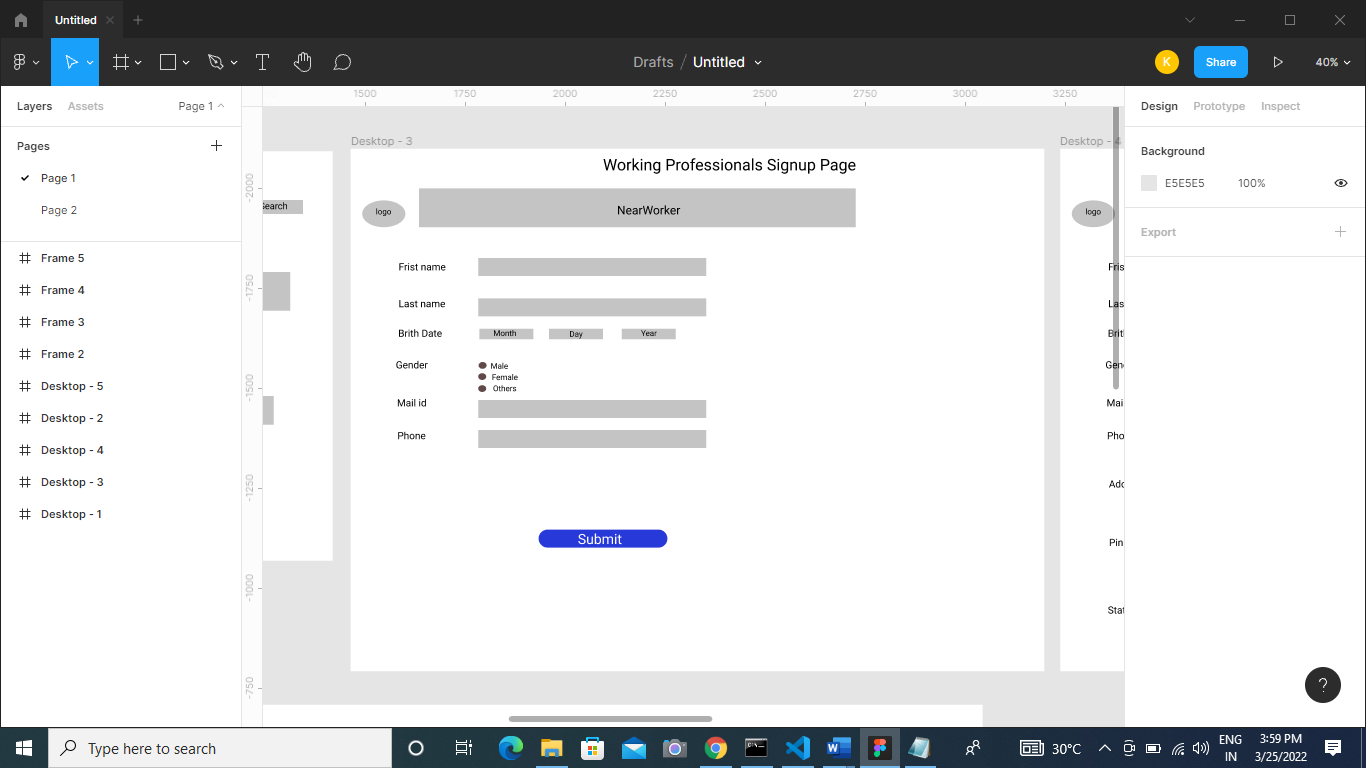
3.review monotoring tab

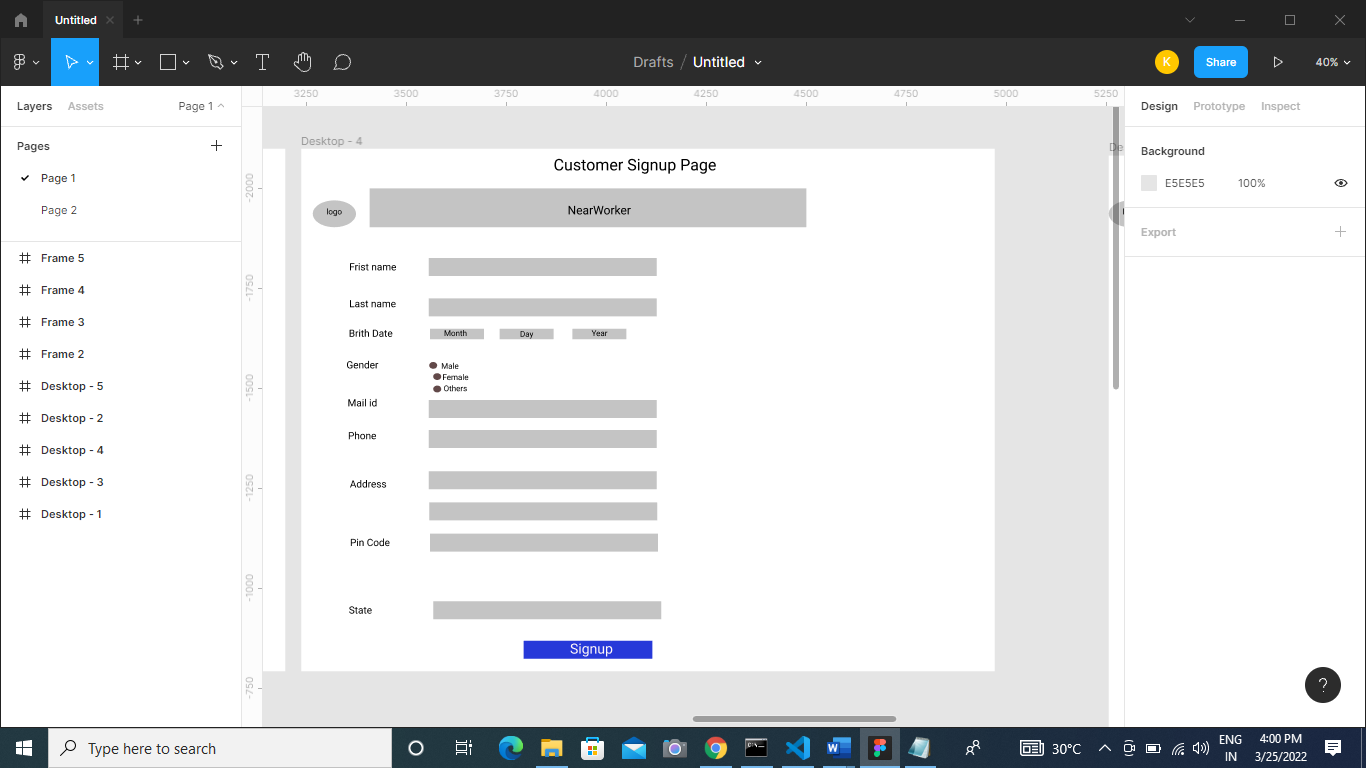
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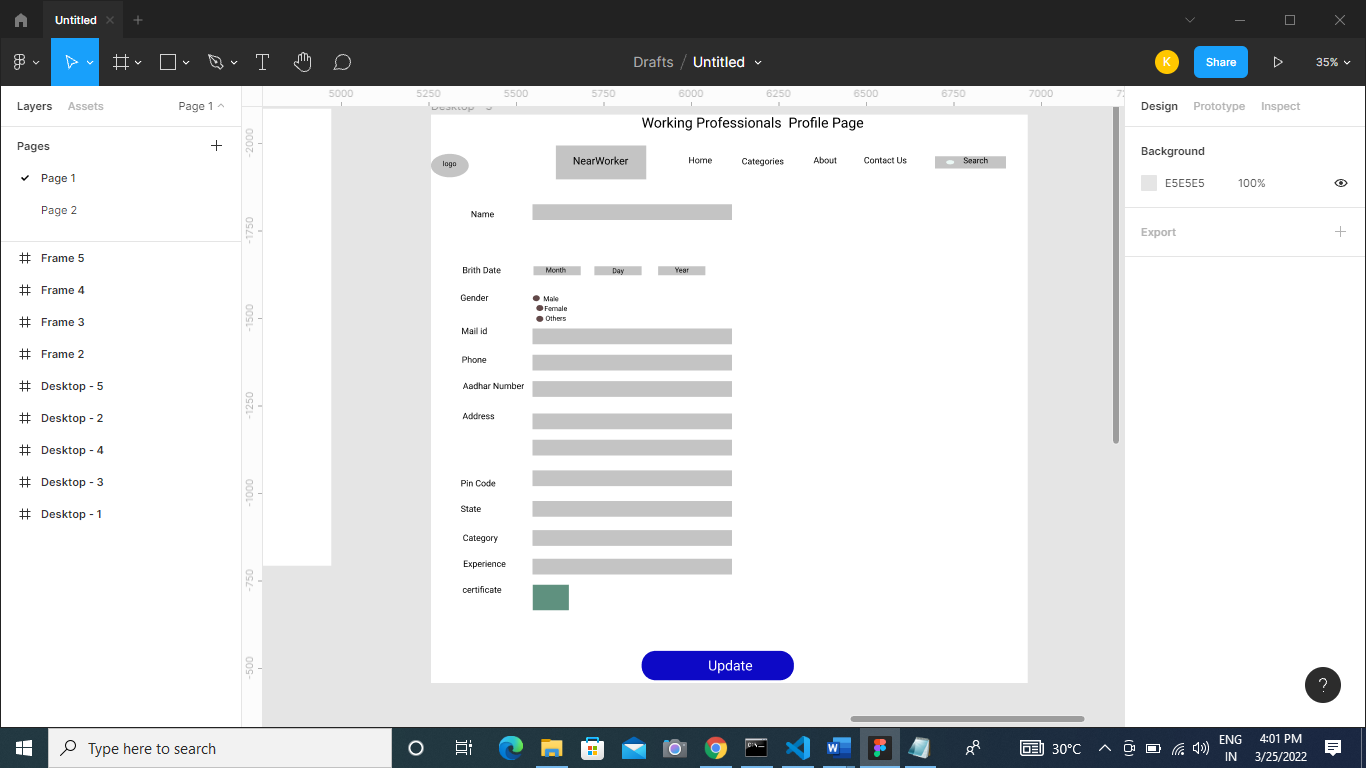


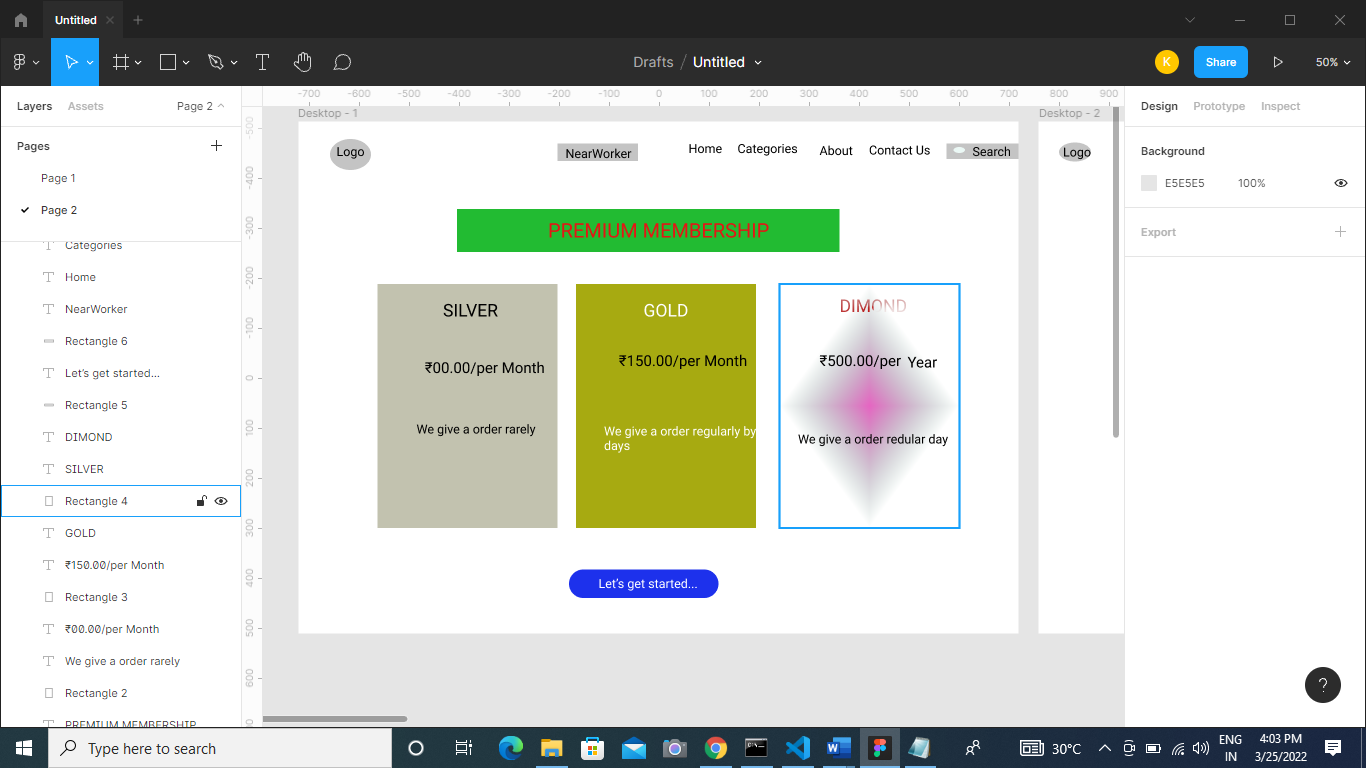


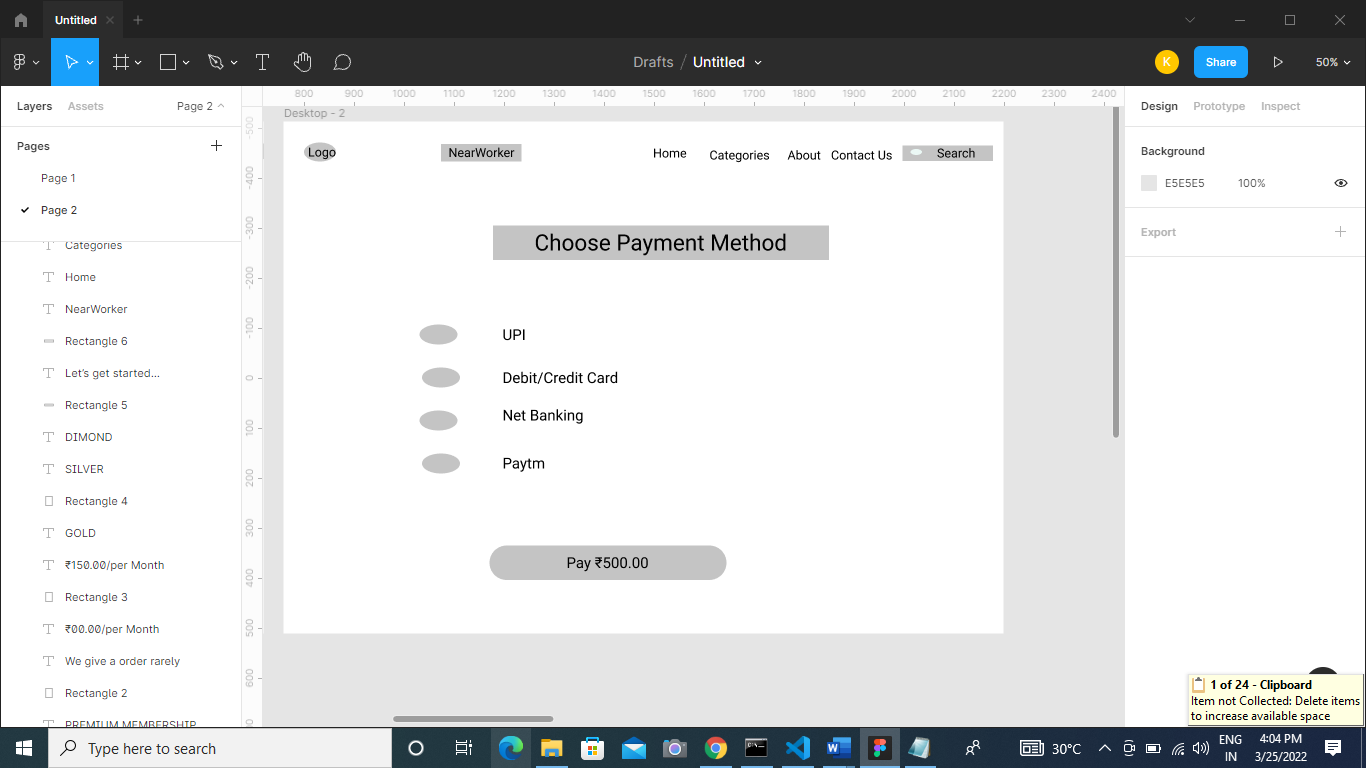


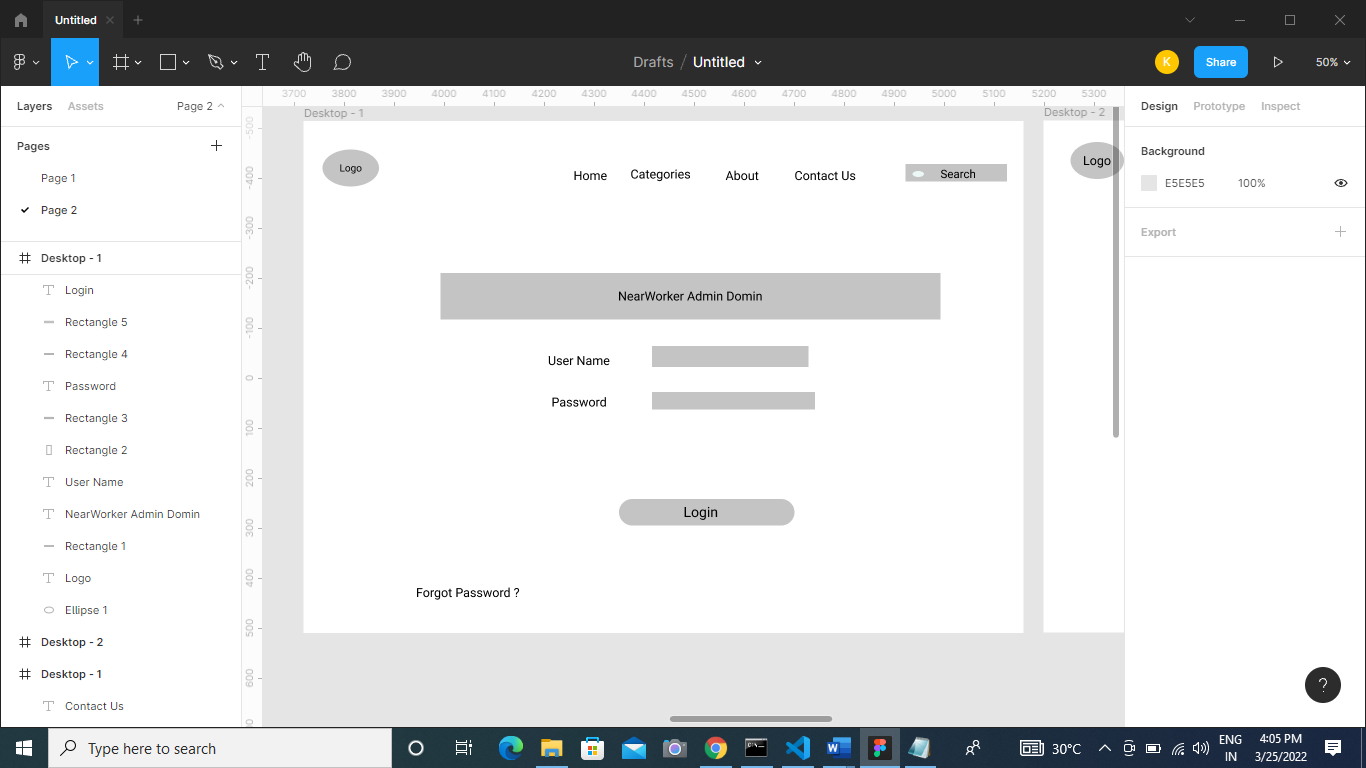


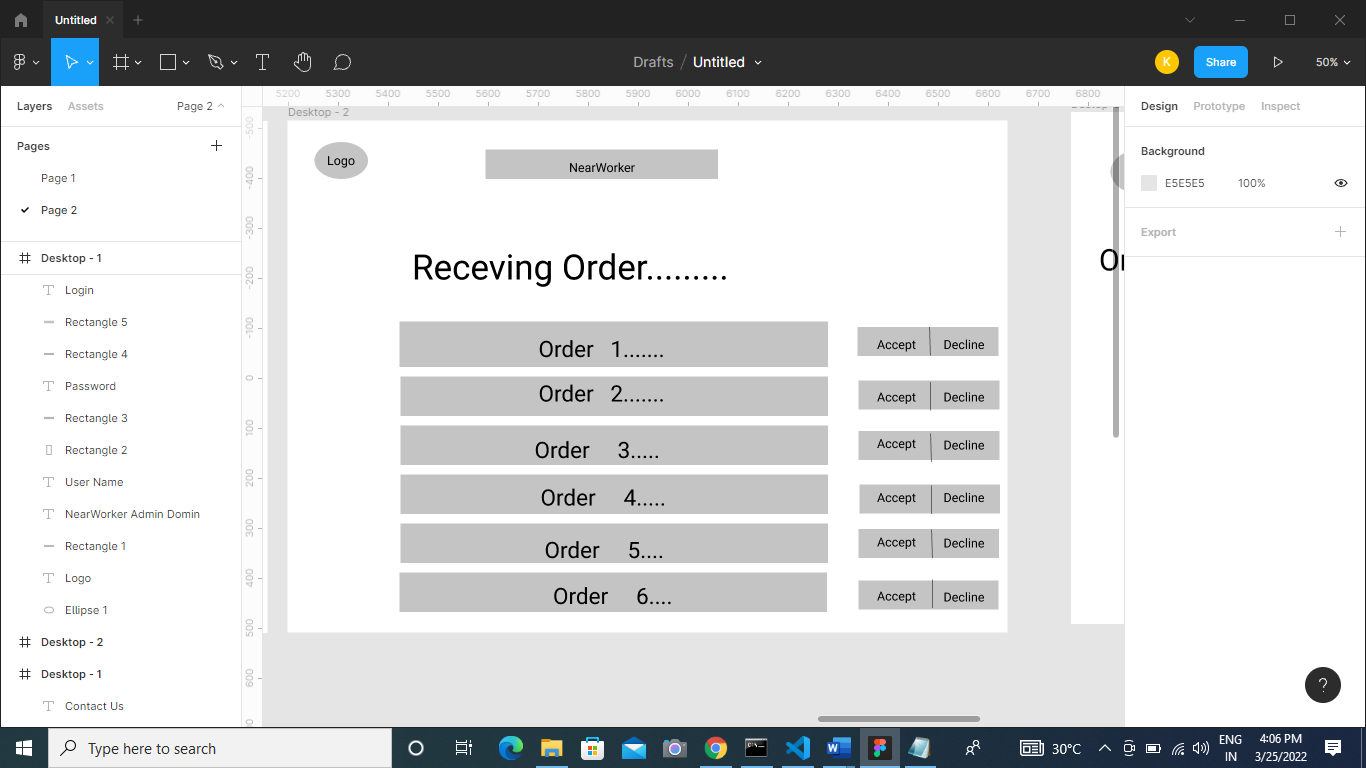


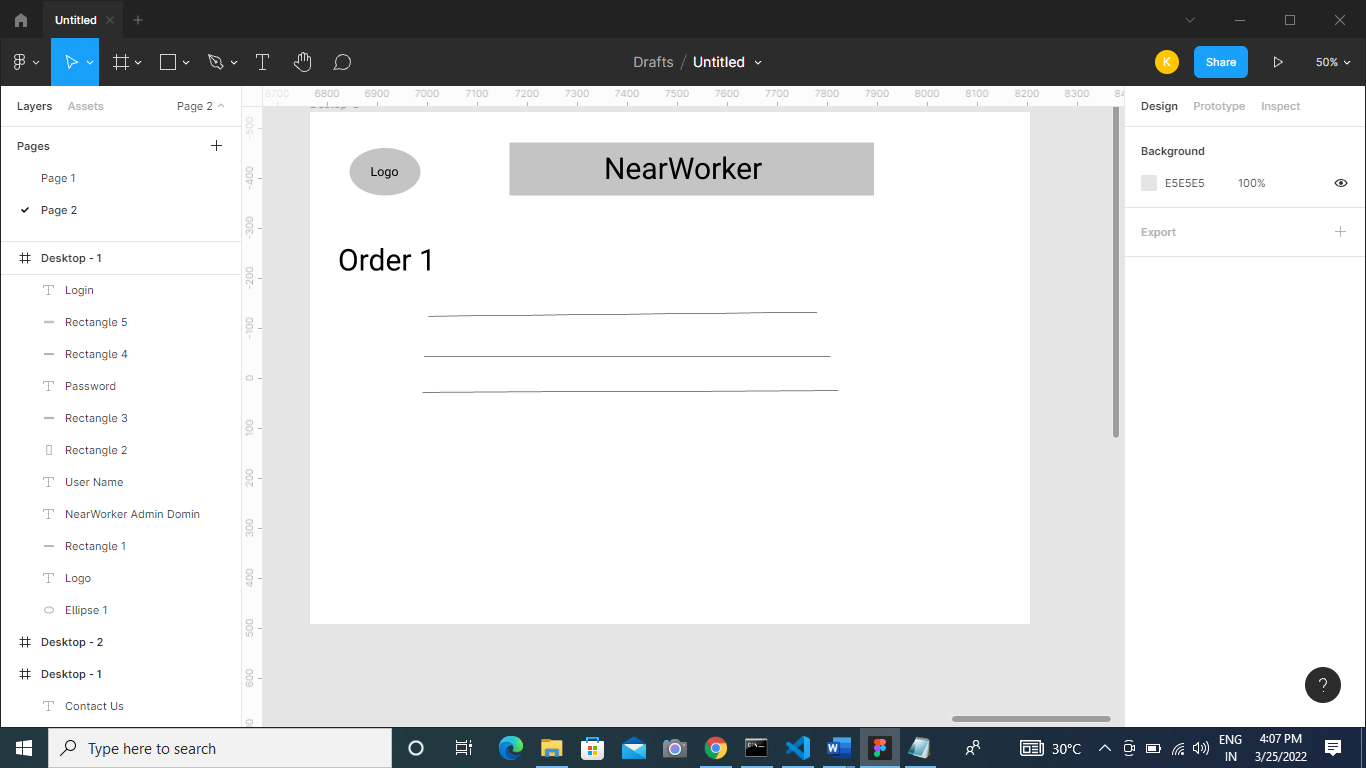












**Database Design:**

**Worker\_Registration:-**

1.FirstName

2.LastName

3.Phone\_no (PK)

4.Brith Date

5.Gender

6.Email\_id

7.Password

**Worker\_Category\_Master**

1.Category\_id

2.Category\_name

Category\_id Category\_Name

001 Caepenter

002 Tv mechanic

003 Ac mechanic

004 Refrigerator mechanic

005 Fan mechanic

**Worker\_Profile\_info**

1. Worker\_Name

2.Worker\_Id (PK)

3.Location

4.Experence

5.Certificate

6.Aadhar

7.Starting\_time

8.Ending\_time

9.Bank Details

**Customer\_Regestration:-**

1.FirstName

2.LastName

3.Phone\_no (PK)

4.Brith Date

5.Gender

6.Email\_id

7.Password

8.Address1

9.Address2

10.Pin code

11.State